

Please note we have implemented the use of Egress to help to secure the data you receive from the Early Years Quality Improvement Team regarding training, this is inclusive of course certificates and booking/charge notice information.

For this reason you are required to have an Egress Switch account in order to view course related information sent to your setting from ehsadmin@southwark.gov.uk .

Once you have received an email secured with Egress please click the 'read this secure email' link and follow the steps on the Egress Switch Web Access page to register and create your **free account** to be able to view your email & attachments.

Please see the Egress Help Link below with FAQ for new users:

<https://www.egress.com/support>

Here you will be able to find solutions to frequently asked questions such as 'how do I create a switch account?' with illustrated directions.

Please note Egress Switch is an external software, as such if you need further assistance regarding user registration etc. please contact Egress support using one of the contact options on the page below:

<https://www.egress.com/support/contact-support>